

Person Specification

Peripatetic ICT Support Technician

CATEGORY	ESSENTIAL	DESIRABLE	WHERE IDENTIFIED
QUALIFICATIONS	<ul style="list-style-type: none"> 5 GCSE qualifications (or equivalent) @ A* - C Demonstrable commitment to personal professional development 	<ul style="list-style-type: none"> L3/4 Qualification in ICT Applicable vendor certification i.e. CCNA, MCSA, CompTia+ 	<ul style="list-style-type: none"> - Application Form
EXPERIENCE	<ul style="list-style-type: none"> At least 3 years' experience within an ICT support role A demonstrable high level understanding of Windows based environments Confident with all aspects of client side operating systems, network Familiar with server side operating systems and the relationship with client devices Competent with networking, IP resource management and subnets. 	<ul style="list-style-type: none"> Experience of ICT support within education, including: Capita SIMS Microsoft Hyper-V Microsoft Server 2008-2016 Microsoft Windows 7/8/10 Microsoft Azure/365 Cisco Meraki, device management and networking. Supporting/mentoring junior staff 	<ul style="list-style-type: none"> - Application Form - References - Interview - Skills Test
PERSONAL ATTRIBUTES	<ul style="list-style-type: none"> Energy, drive and enthusiasm Ability to support a team culture Ability to plan and organise time effectively, work under pressure and meet deadlines Excellent customer service skills and great communicator 		<ul style="list-style-type: none"> - Application Form - References - Interview