

Person Specification

Peripatetic ICT Support Technician

CATEGORY	ESSENTIAL	DESIRABLE	WHERE IDENTIFIED
QUALIFICATIONS	<ul style="list-style-type: none"> 5 GCSE qualifications (or equivalent) @ A* - C Demonstrable commitment to personal professional development 	<ul style="list-style-type: none"> L3/4 Qualification in ICT Applicable vendor certification i.e. CCNA, MCSA, CompTia+ 	<ul style="list-style-type: none"> - Application Form
EXPERIENCE	<ul style="list-style-type: none"> At least 3 years' experience within an ICT support role A demonstrable understanding of Windows based environments Confident with IP sub netting and routing 	<ul style="list-style-type: none"> Experience of ICT support within education, including: Microsoft Hyper-V Microsoft Azure/365 Microsoft Server 2008/2012/2016 Microsoft Windows 7/8/10 	<ul style="list-style-type: none"> - Application Form - References - Interview - Skills Test
PERSONAL ATTRIBUTES	<ul style="list-style-type: none"> Energy, drive and enthusiasm Ability to support a team culture Ability to plan and organise time effectively, work under pressure and meet deadlines Excellent customer service skills 		<ul style="list-style-type: none"> - Application Form - References - Interview